

# AIRPORTS NEWS & UPDATES

APRIL—JUNE 2020



<b>THE 'NEW NORMAL' #covid19 #flattenthecurve</b>	<b>Cover</b>
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# IMPORTANT NOTICE



airports authority of jamaica

## NOTICE TO AIRLINES OPERATING IN JAMAICA

### Re: CONTROLLED ENTRY OF NATIONALS AND NON-NATIONALS 2020 JUNE 15-30

1. The Government of Jamaica has announced that as of 2020 June 15 it will be facilitating entry of both nationals and non-nationals by air. Controlled entry of persons during this period will be facilitated by registration and approval as follows:
  - For Residents of Jamaica – register on <https://jamcovid19.moh.gov.jm/immigration.html>
  - For Non-Residents of Jamaica – register on <https://www.visitjamaica.com/>
2. Airlines serving Jamaica are therefore invited to airlift passengers either on regular scheduled flights or specially staged flights. Airlines can therefore sell seats to Jamaica in the normal way. A Travel Authorisation evidencing registration and approval as provided at 1 above, will be required for passengers to check in for/board flights.
3. The Government of Jamaica has implemented risk-based protocols that will determine testing and quarantine requirements for arriving passengers. Upon arrival in Jamaica, all persons will be subject to health screening and risk assessment by the Jamaican health authorities. The detailed protocols are set out in the attached Appendix.
4. We continue to place the highest priority on the safety and well-being of all who reside here and all who are visiting. In order to ensure a seamless and convenient experience for all; we look forward to working with you our valued partner to welcome persons to Jamaica.

Audley Deidrick  
PRESIDENT

# WELCOME!

# JAMAICA AIR TRAVEL

# SAFETY PROTOCOLS

## EFFECTIVE JUNE 15, 2020

### AIRPORT ARRIVAL



- Registration under JAMCOVID19 app and Ministry of Health & Wellness website [jamcovid19.moh.gov.jm](http://jamcovid19.moh.gov.jm) for nationals and Jamaica Tourist Board website [www.visitjamaica.com](http://www.visitjamaica.com) for tourists/non-nationals
- Immigration and Customs forms should be completed online at [www.enterjamaica.com](http://www.enterjamaica.com)
- All arriving passengers will be subject to a health screening and risk assessment by the health authorities.
- Temperature Screening ( symptomatic travelers will be isolated )
- Face mask required ( passengers and staff )
- Plexi-glass protective shields at service counters ( separate passenger and staff )
- Floor markers to establish physical distancing
- Handwashing / Sanitization ( mobile and fixed stations provided )
- Frequent sanitization of touch-points
- Baggage trolleys will be sanitised after each use
- A move to contactless card readers for commercial/retail transactions
- Authorized taxis only



### IN FLIGHT



- Face mask required ( cabin crew and passengers )
- Physical distancing
- Minimal passenger / cabin crew contact
- Pre-packed meals etc.
- Other requirements mandated by airlines and health authorities



# JAMAICA'S AIRPORTS

**THINKING DEVELOPMENT...  
MOVING AHEAD**

*Safety, security and comfort remain the Airports Authority of Jamaica's core values and the continuous upgrades across the airports are channeled in these directions.*



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# WELCOME!

# JAMAICA AIR TRAVEL

# SAFETY PROTOCOLS

## EFFECTIVE JUNE 15, 2020

### AIRPORT CHECK IN



- COVID-19 Sensitization ( new signs – print and on screen; audio announcements )
- Airport Capacity Control ( only ticketed passengers / airport staff / persons conducting authorized business allowed )
- Face mask required
- Floor markers for physical distancing
- Temperature Screening
- Frequent sanitization of touch-points
- Handwashing / Sanitization ( mobile and fixed stations provided )
- Online check-in / Mobile Boarding Pass



### AIRPORT DEPARTURE



- Airport Terminal Capacity Control ( only ticketed passengers / airport staff / persons conducting authorized business allowed )
- Passport bio-page and departing flight details on hand
- Face mask required ( passengers and staff )
- Floor markers to establish physical distancing
- Temperature Screening ( symptomatic travelers will be isolated )
- Handwashing / Sanitization ( mobile and fixed stations provided )
- Departure Lounge seating tagged / re-configured to allow for physical distancing
- Updated food and beverage protocols with shift to single use / disposable items to minimize passenger touch-point.



FOR MORE INFORMATION VISIT: [WWW.AIRPORTSAUTHORITYJAMAICA.AERO](http://WWW.AIRPORTSAUTHORITYJAMAICA.AERO)

@aaj@aaj.com.jm
 @Airports.Jamaica
 @airportsauthorityja
 Youtube
 [Airportsauthorityjamaica.aero](http://Airportsauthorityjamaica.aero)

## SAVING LIVES AND LIVELIHOODS

For more information on:

## JAMAICAN AIRPORT / AVIATION COVID-19 OPERATIONAL PROTOCOLS

Visit our website : [www.airportsauthorityjamaica.aero](http://www.airportsauthorityjamaica.aero)

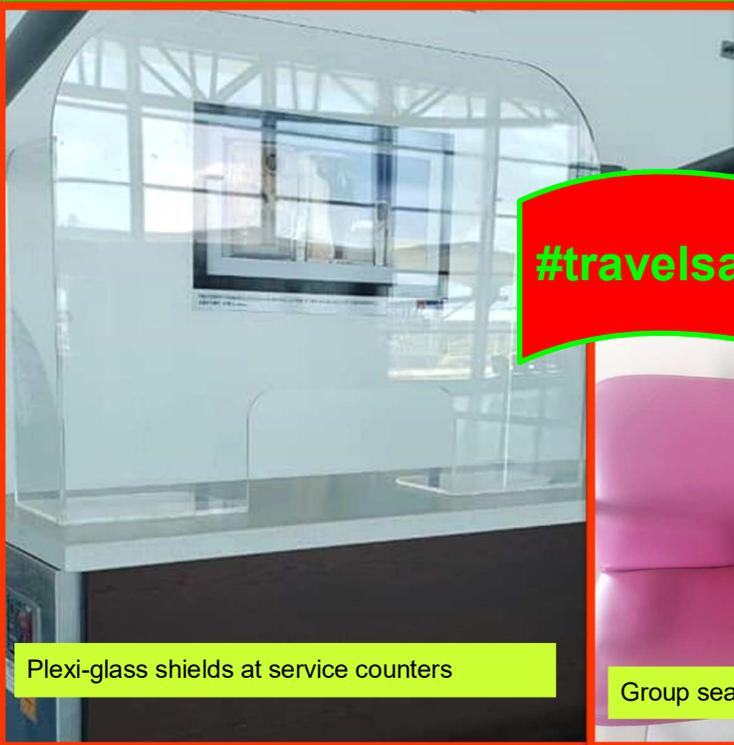
Providing destination assurance & promoting safety through Jamaica's gateways

# AIRPORT SIGNTINGS ... #stopthespreadofCOVID19

New signs at the entrance of the main terminal



Hand washing stations



Plexi-glass shields at service counters

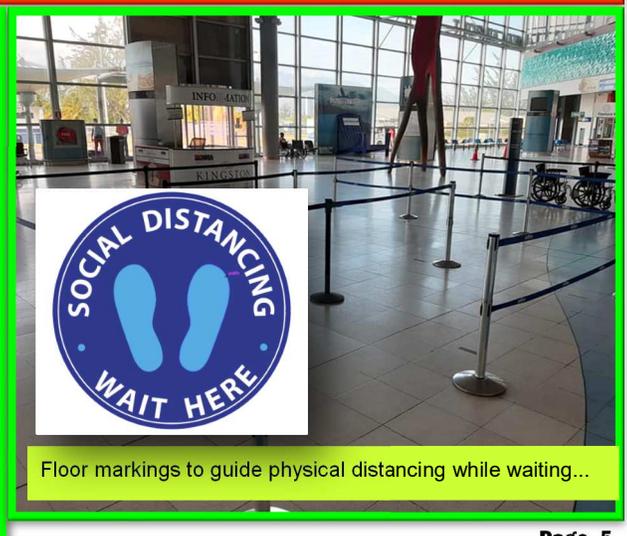
#travelsafe #flattenthecurve



Group seats tagged (out of use) to allow for physical distancing



Location : Incoming Immigration . Ministry of Health & Wellness cubicles to facilitate further passenger screening and risk assessment



Floor markings to guide physical distancing while waiting...



From the desk of  
**NURSE HAYNES**

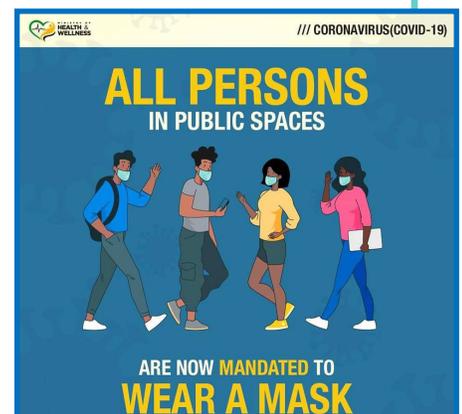


## MASK ETIQUETTE

If the need arises for you to wear a mask, appropriate use and disposal of masks are essential to ensure that they are effective and to avoid any increase in risk or transmission associated with the incorrect use and disposal of mask. The wearing of a face mask is new to most of us and may feel weird at first, but by wearing it we are demonstrating respect and interest in the common good of protecting each other. Also, by wearing a cloth mask shows that we are making sure medical-grade masks are available for those who need them most. Be guided by these simple instructions:

- **Place the mask carefully to cover nose and mouth and secure with tie-straps or elastic at the back of head or behind ears, ensuring that there are no gaps between the mask and face**
- **While in use avoid touching /fiddling mask or face as this increases the risk of contaminating others and yourself**
- **Remove mask by using appropriate technique (i.e. do not touch the front of the mask, but remove tie-straps or elastic from behind head or ears).**
- **Change mask if it becomes soil, damp or wet and replace with a clean / dry mask. For those back in the work environment and wearing mask all day should stock up so that they have at least three masks per day**
- **After removal of mask or whenever you inadvertently touch the used mask, clean hands by washing with soap and water or the use of an alcohol based hand sanitizer.**
- **Do not re-use disposable masks, they are designed for single-use only. Discard after each use and dispose of them immediately in a closed bin. Cloth masks should be carefully removed and washed in soapy water.**

It's a new but necessary normal at this time( until a vaccine / treatment is developed). If we all commit to wearing a mask in public we could help contain the problem sooner and get back to our lives. Wouldn't that be lovely?



For more information visit:

WEBSITES : <https://www.cdc.gov> | [www.moh.gov.jm](http://www.moh.gov.jm)

COVID19HELP LINES : 888-754-7792 | 876-542-5998 | 876-542-6006

EMAIL : [covid19moh.gov.jm](mailto:covid19moh.gov.jm) | [Jacovid19facts@gmail.com](mailto:Jacovid19facts@gmail.com)

# Interview with **FERNANDO VISTRAIN LORENCE** CHIEF EXECUTIVE OFFICER | PAC KINGSTON AIRPORTS LIMITED.

## How did you get your start in the airport business?

**FVL:** It was sheer coincidence; following my studies in Engineering (2003) my plan was to seek employment in the maintenance department of an airline company. However, that plan changed after I met with a friend who was then working with the Mexican Aviation Authority and in jest I expressed my wish to work in the airport business – even to sweep the runway. I got a call from the same friend the following week and I was subsequently employed as the Quality Control / Aviation Security Officer at the Guadalajara International Airport (GDL). That was 18 years ago...and as they say, the rest is history.

I worked briefly (1 year internship) in a Pharmacy prior to working in the airport business.

## Knowing what you know now, what advice would you give your younger self or other youngsters?

**FVL:** I would advise my younger myself (and other young Engineers) to keep studying / learning. I limited myself to the technical side of Engineering but should have broadened my knowledge base on the financial, human resources and other sides of the business. In my earlier days at the airport I worked 18 hour days – and therefore didn't get to do much else but work. I would encourage youngsters to use their time wisely and always seek knowledge and self-development.

## Your assignment as Chief Executive Officer, PAC Kingston Airport Limited (PACKAL) came with an automatic transfer from your home country (Mexico) to Jamaica. How did you feel about relocating to Jamaica and share some of the things you heard about Jamaica before your first visit.

**FVL:** In 2018, Grupo Aeroportuario del Pacífico (GAP) staged a competition across all its airports in Mexico for staff to vie for this new post of CEO, PACKAL (Jamaica).

I thought it was a great opportunity and immediately submitted my resume for consideration. The over 40 contestants were taken through a rigorous process of elimination (which included written and oral English Language tests).

I think my fairly good command of the English language and extensive airport experience gave me the edge over the competition and I was ultimately victorious in my pursuit. I was excited about working in Jamaica.

I've heard some interesting things about Jamaica – some good, some not so good; but having lived here for over a year, I'm really enjoying the experience.

## What differences or similarities do you see in the Mexican and Jamaican cultures?

**FVL:** The pace / daily hustle in Mexico City (with a population of 25 million) is extremely rapid compared to Kingston City.

The pace in Kingston, Jamaica (population of 2.7million) could be likened to the coastal areas in Mexico – relaxed and easy.

## Who is your business role model?

**FVL:** My first CEO at Guadalajara International Airport.

I'm also a firm believer that you can learn from anybody along this journey of life. You either learn how to do it right or how not to do it.

## What book(s) are you reading now?

**FVL:** I'm on the final lap of studies for a Master's programme....so my reading at this time is mainly text books on Finance and Human Resources Management.



### How do you balance work and family demands?

My after work hours are now strictly committed to family-time and late night studies. Unlike in Mexico, my work schedule in Jamaica allows week-ends off so I get to spend quality time with my family discovering the island.

### What's the most surprising / unlikely thing that you have experienced here in Jamaica?

The first business meeting I attended in Jamaica was opened with a prayer.

This is not the norm in Mexico, as religion differs across the spectrum of the society. Respect and tolerance of the difference in thinking / beliefs are facilitated at business gatherings.

### What have you found to be the most difficult part of being a leader?

Persons sometimes ask me questions that I may not have the answer to.

However, as a leader, I'm open to learning and I identify and tap into the strength of my team. I function effectively as a part of that team.

### What kind of criticism you most get?

I've been called 'Sergeant'. I like when tasks are completed properly and in a timely manner.

I encourage my team to think like winners because when you think you are the best you execute your job accordingly. If you think you are a loser you produce the work of a loser.

### What questions are you asking yourself lately...ie what keeps you up at night?

The NOVEL CORONA VIRUS | COVID -19. The current pandemic is foremost in my thoughts.

It is a lot different from any other such challenge we've had to deal with ( the last being the H1N1 virus while I was still in Mexico ). The COVID19 transmission rate is just alarming.

What we have is a huge problem, yet we are able to do next to nothing , but just wait.

While we are in wait mode – we try to identify new opportunities and prepare our operations for the inevitable 'new normal'.

## 10 little-known factoids about Fernando :

1. He's a Paramedic
2. He's a middle child (+ two brothers)
3. He collects miniature cars (the collection now stands at 120 - with its own security details)
4. He builds small airplanes, as a hobby
5. He loves scrambled eggs and is a big fan of Jamaican Jerk Pork
6. He maintains physical fitness with Basketball and Running
7. He's very passionate about aviation and cannot imagine his life without it
8. His bucket- list includes training to become a pilot
9. Two of his biggest pet peeves : Indiscipline and Time wasting
10. Lives by the mantra : 'It's better to be disciplined than smart'

### How do think this pandemic will change the airport experience in the years to come and how are you preparing NMIA for this 'new world'?

We are still learning about COVID19 virus and being guided by the international aviation bodies. From all indications the virus will be with us long after the pandemic – so we will have to learn to co-exist.

New protocols and measures will have to be inserted in our airport operations, supported by the appropriate training of our staff and concessionaires to mitigate the transmission of the virus.

Initial retrofitting of the airport facility may include floor /seat markers to establish physical distancing, plexi-glass barriers between passenger and airport representative at service counters, sanitization stations, personal protective equipment for the front line staff, regular sanitization of touch-points and increased automated technologies.

It must be noted though, that part of the enjoyment of travel is the human interaction - so the balance of service provided by machine vs. human cannot be overlooked.

### What few words would you like to share with the Airport Community at this time?

The pandemic will pass. In the meantime, stay safe. I also encourage our concessionaires to show care and compassion for their staff and re-think their business processes to keep apace of the expected changes.

Together we will overcome these uncertain and difficult times.

Interview done by : Grace Morrison , AAJ Communications Unit | 2020 April 21

# Interview with SHANE MUNROE

CHIEF EXECUTIVE OFFICER | MBJ AIRPORTS LTD.

**So tell us - how did you get your start in the airport business?**

**SM :** Fresh out of University - I started as an intern (with the then Airports Authority of Jamaica / Montego Bay Airport) in 2001 and I never left.

**What is your secret sauce? i.e. leadership principles that have contributed to your advancement. What is your personal competitive advantage?**

**SM :** My leadership style is people centric. I try to foster an environment for my team that provides them with opportunities to develop their skills as well as aid in realizing their personal career vision - NB. this vision may be achieved inside or outside of this organization.

My competitive advantage lie in the fact that I've had the distinct honor of working closely with just about all the departments in the airport to develop /deliver work solutions. This afforded me the opportunity to better understand the airport eco system and in particular, the needs of the various work teams .

**How do you measure your success as a leader?**

**SM :** I equate my success as a leader to the value that I'm able to create or facilitate for my staff and stakeholders.

**Who is your business role model / mentor?**

**SM :** My father - Lynmore Munroe is my role model and mentor. He worked in small-business financing/farming (now retired). I always admired how he conducted himself on the job - very principled, of impeccable character.

**What kind of criticism you mostly get ?**

**SM :** I'm a self-acclaimed introvert; I tend not to speak unless I have something really important to say.

**Looking back at your journey and knowing what you know now— what piece of advice would you give your younger self?**

**SM :** I would implore my younger self not to treat with triviality the odd jobs that I was privileged to be part of. Always make the best use of the opportunities that may come your way, especially internships. Internships are priceless – they get your feet wet in the world of work; help in deciding what you want to do career wise and broaden your skills, network and general outlook.

**What has been your greatest failure and what did you learn from it?**

**SM :** Prior to my internship at AAJ, I treated my early job opportunities with scant regard.

I've since learnt that nothing really goes to the waste basket on this journey called 'life'. Both good and bad experiences shape your mind and build character for what is to come.

**What is the most significant change that you want to bring to the Sangster Int'l Airport? What do you wish your legacy to be?**

**SM :** Transformation that manifests itself in improved operational efficiencies, an innovative and agile workforce.

The airport must be perceived as a memorable part of the journey (a destination in and of itself); with a passenger experience that's second to none.

If the aforementioned is achieved (and I know we can achieve it) - that is what I wish my legacy to be.

**God. What role does God play in your life and leadership?**

**SM :** He is my provider of everything and my source of strength.



**How do you balance the rigors / demands of work and personal life? How do you prefer to spend your down-time?**

**SM:** My family ( wife and son) helps me maintain that necessary balance. I prefer to spend my downtime with my family at the beach. Montego Bay is well-known for its beautiful beaches.

**What's the best book/ movie you've read or watched recently?**

**SM:** I'm not really a big fan of any particular movie, I watch them when I can. The best book I've read (and still reading) is the bible.

**Which 3 destinations are still on your bucket list and why do you wish to visit these countries?**

**SM:** Europe – in particular, Spain (cultural connection )  
New Zealand & Australia ( a general fascination with the destinations)  
Asia - especially China ( I was actually planning to visit in 2020... )

**What are your thoughts on the current global pandemic?**

**SM:** COVID-19 is proving to be a global challenge of epic proportions, with unprecedented levels of disruption in all the facets of life as we know it.

However, when I look back on the other pandemics – Yellow Fever, Spanish Flu and in more recent times the H1N1 – they seemed enormous and unsurmountable at the time but we were able to make the necessary adjustments as a people and survive. I'm confident that we will overcome this pandemic. The uncertainty surrounds how long we will take to get there. It will definitely not be 'business as usual' on the other side of this pandemic, therefore we are using this downtime to re-shape our systems to meet the new imperatives of air travel and prepare for the rebound of traffic.

**What major changes you think this will bring to air travel as we know it and how are you preparing Sangster International Airport for this ' new normal'?**

**SM:** Firstly, some level of confidence must be restored in the local and int'l travel market. People must feel reasonably safe to travel. The market will therefore need to be kept informed of all the measures we are implementing to ensure their wellbeing and comfort for eg. Health screenings / travel history - will be key requirements to cross borders in the short to medium term ; Technological advancement in significantly reducing the 'touch points' in the passenger journey (more use of biometrics); Increased placements of hand wash / sanitization stations throughout the terminal / landside / airside ; Increased frequency in the general sanitization of public spaces

Revisit methods of reducing over-crowding in the passenger processing & waiting areas ...in respect of social distancing ; Personal Protective Equipment (e.g., face masks) may become mandatory for travelers and airport/ airline staff  
Improve staff capabilities to work remotely

MBJ had already started work in some of the areas highlighted above, from an operational efficiency focus – now it's being expedited in response to the new realities.

**What questions are you asking yourself lately... i.e. what keeps you up at night?**

**SM:** COVID-19. When and how will it end? I check-in with the newscasts daily for the announcement of a vaccine or treatment.

**What 'normal life' luxury you find hardest to sacrifice at this time?**

**SM:** The usual trips to the beach with my family.

**What is your pet peeve?**

**SM:** Disingenuous persons.

**What few words would you share with the airport community / stakeholders at this time?**

**SM:** COVID-19 is front and center and is of grave concern to everyone. However, we are resilient people and will continue to work together to overcome the challenges brought on by this pandemic. MBJ's strongest assets are our dedicated staff and enduring stakeholder relationships. There will be life after COVID-19, we still have great plans for Sangster Int'l Airport in spite of COVID-19, air traffic will return. We will therefore not be deterred in creating the best airport experience for our customers.

Shane Munroe was appointed Chief Executive Officer , MBJ Airports Ltd. on February 1, 2020.

"This appointment is particularly meaningful for Munroe as a Montegonian and as the first Jamaican to hold this position in the company's 16-year history, and as a Jamaican leading a Public Private Partnership (PPP)," MBJ said.

The newly-appointed CEO is the holder of a master's degree in Aviation Management from the University of New South Wales, is an International Airport Professional (IAP), a certified Project Management Professional (PMP) and a Certified Member of the American Association of Airport Executives. He has a seven-year-old son James, whom he shares with his wife, Dr . Patrice Thelwell - Munroe.



# AIRPORTS AUTHORITY OF JAMAICA

## Invitation for Bids

### REHABILITATION OF ASPHALTIC CONCRETE RUNWAY PAVEMENT AT KEN JONES AERODROME - PORTLAND

The Airports Authority of Jamaica (AAJ) now invites sealed Bids from eligible Bidders for the Rehabilitation of Asphaltic Concrete Runway Pavement at Ken Jones Aerodrome in Portland.

**BID REF. NO.:** AAJ-KJ-AC PAV.REP-001

**SCOPE OF WORK:** The works involve the milling of the existing concrete pavement, laying of Asphaltic Concrete pavement and pavement marking. The construction period is one (1) month.

**ELIGIBILITY:** (i) Valid Public Procurement Commission Certificate (PPC) registered in the category of **Civil Engineering or General Roadworks Grade 2 or higher**; (ii) Valid Tax Compliance Certificate (TCC) indicating compliance at the time of the submission of Bid; and (iii) **Bid Security in the amount of J\$150,000.00.**

**ADDRESS OF PROCURING ENTITY:** Airports Authority of Jamaica  
Norman Manley International Airport  
Palisadoes, Kingston  
Jamaica

**CONTACT INFORMATION:** Project Procurement Officer

**EMAIL ADDRESS:** csmith@aaaj.com.jm

**TELEPHONE NO:** 876-924-8122 or 876-428-2002

**COLLECTION DATE:** Monday, June 22, 2020 through to July 29, 2020 between 9:00 a.m. and 3:00 p.m. EST at the address above.

The Bidding Documents will be available on the Collection Date at a non-refundable cost of J\$5,000.00, which must be paid for in cash or manager's cheque.

**CLOSING DATE:** Bids shall be placed in a sealed envelope labelled Rehabilitation of Asphaltic Concrete, Runway Pavement at Ken Jones Aerodrome in Portland - IFB No. AAJ-KJ-AC-PAV-REP-001.

Bids shall be deposited in the Tender Box located in the Administration Building at the address above no later than Thursday, July 30, 2020 at 11:00 a.m. Late bids will be rejected.

**BID OPENING:** Thursday, July 30, 2020 at 11:15 a.m. Bids will be opened at the address of the Procuring Entity in Main Conference Room located at the AAJ Administration Building.

Bidders and their representatives are invited to attend the opening.

The Airports Authority of Jamaica is not obliged to accept the lowest or any Bid and reserves the right to terminate the bid process at any point prior to the award of contract without incurring any liability to any of the participants.

Kenneth Arthur Newton Jones was born to parents Federick M. Jones and Gladys (nee Smith) at Stonehaven, Hectors River in Portland, Jamaica on September 1, 1924. Jones was educated at the Munro College in St. Elizabeth, Jamaica from 1935 to 1942 and the Earlham College in Indiana, United States of America from 1942 to 1943. He also gave active service in World War II (1939-1945) as a member of the Royal Airforce (RAF) as pilot Flight Sergeant from 1943 to 1946.

Prior to his political stint Jones, an experienced planter, was an agent for the Jamaica Banana Producers (JBPA) which has since been rebranded Jamaica Producers (JP) in 1946 and Vice President of the associated branch of the Jamaica Agricultural Society, Portland from 1950 to 1954 and member of the Parish council (ex-officio) in 1956.

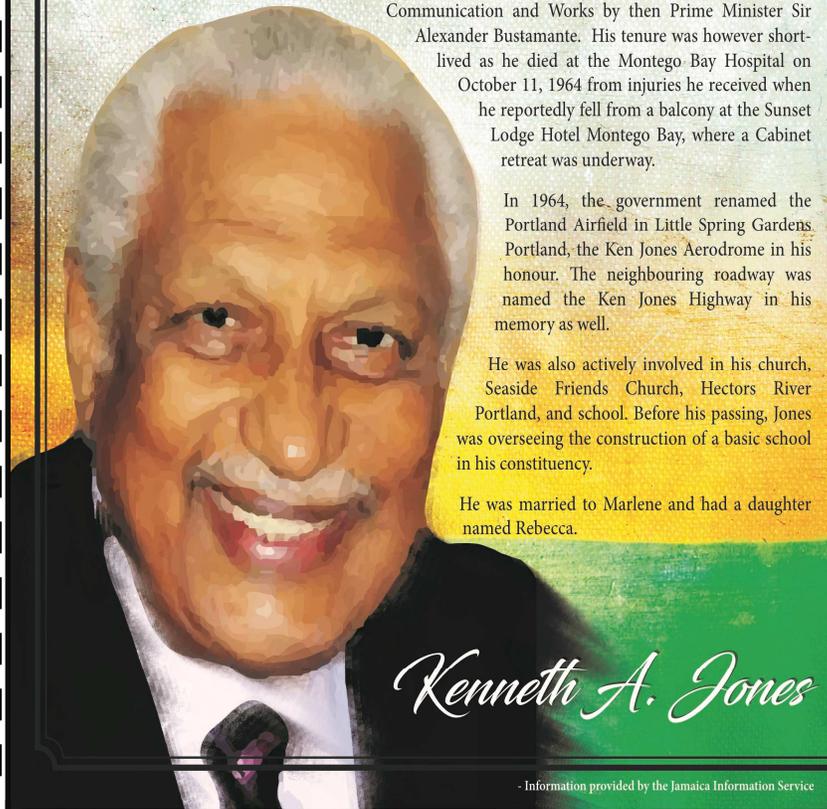
### Political Life

'Ken' Jones during his memorable but short political career came to be known 'as a friend of the poor' who had a passion for politics and the Jamaican people. Jones began his political foray when he was elected Jamaica Labour Party (JLP) Member of Parliament for Eastern Portland in 1955. He lost that seat in 1959 to the People's National Party's Kenneth G. Wright, only to regain it in the 1962 General Elections. In that same year he was appointed as Minister of Communication and Works by then Prime Minister Sir Alexander Bustamante. His tenure was however short-lived as he died at the Montego Bay Hospital on October 11, 1964 from injuries he received when he reportedly fell from a balcony at the Sunset Lodge Hotel Montego Bay, where a Cabinet retreat was underway.

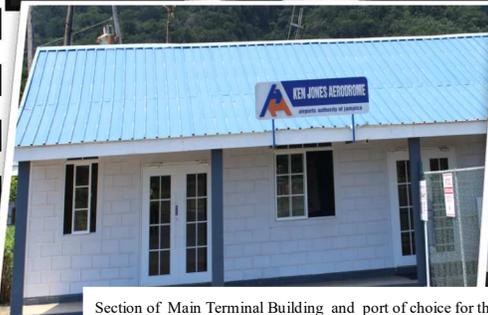
In 1964, the government renamed the Portland Airfield in Little Spring Gardens, Portland, the Ken Jones Aerodrome in his honour. The neighbouring roadway was named the Ken Jones Highway in his memory as well.

He was also actively involved in his church, Seaside Friends Church, Hectors River Portland, and school. Before his passing, Jones was overseeing the construction of a basic school in his constituency.

He was married to Marlene and had a daughter named Rebecca.



- Information provided by the Jamaica Information Service



Section of Main Terminal Building and port of choice for the sea plane used in the recent filming of JAMES BOND — NO TIME TO DIE !

# A LIKKLE BRAAWTA....



**THIS JUST IN...**

**15 June 2020 | 6:50am**  
**Norman Manley Int'l Airport, Kingston**

interCaribbean Airways was the first commercial flight to touch down at the Kingston Gateway direct from Cuba, since the welcomed announcement from the Government of Jamaica that controlled entry of both national and non-nationals travelling by air will be facilitated - effective June 15 –30.

Jamaica closed its borders on March 24 to assist in flattening the curve of the coronavirus /COVID19 disease. The travel restrictions have shuttered scores of hotels and guest houses locally and hemorrhaged an estimated 300,000 direct and indirect tourism-related jobs.

With cautious optimism and strict adherence to the new health protocols for air travel, Jamaica should soon be looking to the return of brighter days.

## WASH YOUR HANDS



## ATTENTION



**PRACTICE SOCIAL DISTANCING**

